

## Sika® CLEANER PCA FREQUENTLY ASKED QUESTIONS (FAQ)

For internal use only



	Question	Answer
1	Is Sika® Cleaner PCA a mandatory step in the Sika® AGR procedure?	No, however it is recommended to use in order to improve quality level of the installation.
2	Can PCA do more than just remove contamination – eg. in regards to better adhesion?	Main task of Sika® Cleaner PCA is to remove contamination. What is contamination: see Sika Technicians' Handbook, page 47 Sika® Cleaner PCA is replacing Sika® Cleaner S (II).
3	What is the correct procedure?	1st step: Use Sika® CleanGlass and wet the surface 2nd step: Check if there is contamination 3rd step: Use 1 unit of Sika® Cleaner PCA and start cleaning 4th step: Immediate detection of removal effect visible 5th step: Dry bonding area with paper towel 6th step: Continue with Sika bonding procedure
4	Why is PCA only for one time use?	2 reasons: a) to avoid spreading contamination onto next glass b) the Sika® Cleaner PCA deteriorates after one application
5	Is PCA doing any damage to the glass?	No, not at all – scrubbing with Sika® Cleaner PCA is not damaging the glass.
6	Why does Sika not recommend to use a generic PCA?	Sika developed together with our supplier a special formulation for the use in AGR.
7	Is it allowed to use PCA with another Glass Cleaner ?	Yes, but it needs to be a non anti-static cleaner and we recommend to do compatibility tests according to Sika specifications.
8	Can PCA also be used for applying Sika® Aktivator PRO?	No, not recommended, but ok for applying black glass primer.
9	Can PCA also be used for small BTR customers and AGR for commercial vehicles?	Yes.
10	What is contamination and why to remove it?	See Sika Technicians Handbook, page 47 Contamination can influence the adhesion properties negatively.
11	What are the downsides of the "Scotchbrite solution"?	Scotchbrite or other abrasive means can harm the ceramic frit. Sika® Cleaner PCA is softer and does not harm the ceramic frit.
12	Why is it important to dry the area after using Sika® CleanGlass and Sika PCA?	The bonding area needs to be dry and clean.
13	What do we say if a customer is using a similar cleaning pad?	Other cleaning pads are not approved by Sika – no warranty.
14	Pricing: Can somebody get a cheaper solution for a PCA than what we offer?	No, it is the best price in terms of a) correct cleaning pad tested according to Sika specifications b) the right way of delivery. Right size, right packaging and tracking thanks to batch number
15	Can PCA be used for the whole glass cleaning – inside and outside?	Yes.





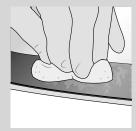
1st step: Wet glass



**2<sup>nd</sup> step:** Check contamination



**3<sup>rd</sup> step:** Use 1 fresh unit Sika® Cleaner PCA. Start cleaning ceramic frit



**4<sup>th</sup> step:** Immediate detection of removal effect visible



5<sup>th</sup> step: Dry with paper towel



**6**<sup>th</sup> **step:** Follow Sika required procedure – see Sika Technicians' Handbook

